### 'A Guide to Online Bidding'

If you have pre-registered to bid online, you can log in on Bond Wolfe Auctions' website, from the link in the email from passport@eigroup or by following the link below on the morning of the auction <u>https://www.eigpropertyauctions.co.uk/live-stream/auction/bond-wolfe-auctions</u>





On the day of the auction, click "Sign in to bid". The page will automatically refresh when the auction begins.





#### If the auction has already started, then just click "Sign in to bid".





Log into the auction bidding website using your Auction Passport account:

- Please ensure that you log into the account that Bond Wolfe Auctions have granted permission to bid.





No Bidding Permissions for this account:

essential

information group

- If you see the message below, you have not been assigned permission to bid on this auction by the auction team.
- If you believe you have been invited but are still seeing this message, it could be because:
  - You are logged in to a different Auction Passport account to the one that has been invited.
  - You are logged in to a different Auction Passport account to the one that you were registering with previously.



#### Registration Incomplete:

account.

- If you see the message below, you have been invited to bid at this auction however, you have not yet completed your registration.
- Click "Complete Registration" to finish any outstanding registration steps.
- If you believe you have completed all registration steps but are still seeing this message, it could be because you are logged in to a different Auction Passport account to the one that you were registering with previously. Click "Switch Accounts" to log into the correct





Once you have logged in and the auction has started, you will see the following:

internet bidder / with you).



auctioneer will be notified when you do.

### When your bid is placed:

essential

information group

- When you place a bid, you will see that it has been submitted to the auctioneer.
- If your bid is unsuccessful (e.g. the auctioneer accepts a bid from another bidder), the button will prompt you to place a bid for the next asking price.



If your bid is accepted:

information group

- You will be notified that your bid was successful and that you are now the highest bidder.



If you are outbid, the button will prompt you to bid again for the new asking price.

The button will read 'Bid Successful' if your bid is accepted, and 'You are the highest bidder' will appear above.

### If you successfully win the lot:

- If your bid is accepted you are the highest bidder when the property sells, the button will be replaced by a message reading 'Sold to You'. You will also receive an email confirming your successful purchase.





No Bidding Permissions for this account:

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- If you believe you have been invited but are still seeing this message, it could be because:
  - You are logged in to a different Auction Passport account to the one that has been invited.
  - You are logged in to a different Auction Passport account to the one that you were registering with previously.



