

# Online Bidding

## **‘A Guide to Online Bidding’**

If you have pre-registered to bid online, you can log in on Bond Wolfe’s website, from the link in the email from passport@eigroup.co.uk or by following the link below on the morning of the auction

<https://www.eigpropertyauctions.co.uk/live-stream/auction/bond-wolfe>

# Online Bidding

On the day of the auction, click “Sign in to bid”. The page will automatically refresh when the auction begins.

**Bond Wolfe**

**Bond Wolfe**

⌚ Auction starting today at 9:00AM

...and being held at Live Stream.

Please wait for the auction to start.

[View the order of sale](#)

**Viewer**

You will be redirected to the live stream when the auction starts.


**Bidder**


If you have been assigned online bidding permissions, you will need to click below to sign in before you can bid online

[Sign in to bid](#)


# Online Bidding

If the auction has already started, then just click “Sign in to bid”.





Waiting for video...




**Lot 1**

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Flat 1, 34 Park Avenue, Mitcham,  
Surrey, CR4 2EL

---

Guide Price: £50,000



[Sign in to bid](#)


[Order of sale](#)

[Give us feedback](#)


# Online Bidding

Log into the auction bidding website using your Auction Passport account:

- Please ensure that you log into the account that Bond Wolfe have granted permission to bid.



The secure way to access auction data and documents across the web



You are moments away...

[Click here to sign up for free](#)

### Existing Passport Users

Sign in to Auction Passport

Email Address:

Password:

☐ Remember me on this device

[Sign In](#)



[sign up](#) | [password reset](#) | [help logging in](#)

# Online Bidding


## No Bidding Permissions for this account:

- If you see the message below, you have not been assigned permission to bid on this auction by the auction team.
- If you believe you have been invited but are still seeing this message, it could be because:
  - You are logged in to a different Auction Passport account to the one that has been invited.
  - You are logged in to a different Auction Passport account to the one that you were registering with previously.

[Client Services](#) [Welcome back, bidderA@xyz.co.uk](#) [Logout](#)




Waiting for video...



**Lot 1**

Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL

Guide Price: £50,000



You are logged in as bidderA@xyz.co.uk.  
**This account does not have authorisation to bid.**  
If you believe you may have registered for this auction with a different email address, please try switching accounts.

[Switch Accounts](#)

[Order of sale](#) [Give us feedback](#)

# Online Bidding

## Registration Incomplete:

- If you see the message below, you have been invited to bid at this auction however, you have not yet completed your registration.
- Click “Complete Registration” to finish any outstanding registration steps.
- If you believe you have completed all registration steps but are still seeing this message, it could be because you are logged in to a different Auction Passport account to the one that you were registering with previously. Click “Switch Accounts” to log into the correct account.

The screenshot displays the Essential Information Group website. At the top, a black navigation bar contains links for 'Client Services', 'Welcome back, bidderA@xyz.co.uk', and 'Logout'. The main header features the 'essential information group' logo on the left and the 'Bond Wolfe' logo on the right. The central content area is split into two columns. The left column, under the heading 'Waiting for video...', contains a large blue circular loading icon. The right column, titled 'Lot 1', shows details for 'Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL' with a guide price of '£50,000' and a photograph of the property. Below the lot details, a message states: 'You are logged in as bidderA@xyz.co.uk. You have not yet completed your registration. Please note that completing your registration now will not guarantee that the auction team will grant you the ability to bid at this auction.' Two blue buttons, 'Complete Registration' and 'Switch Accounts', are positioned below this message. A red arrow points to the 'Switch Accounts' button. At the bottom of the right column, there are three links: 'Full lot details', 'Order of sale', and 'Give us feedback'. The 'essential information group' logo is also present in the bottom left corner of the slide.

# Online Bidding

Once you have logged in and the auction has started, you will see the following:

The screenshot shows a web interface for an online auction. At the top, a black navigation bar contains links for 'Client Services', 'Welcome back, bidderA@xyz.co.uk', and 'Logout'. Below this, the 'essential information group' logo is on the left, and the 'Bond Wolfe' logo is on the right. The main content area is divided into several sections. On the left, a large box labeled 'Waiting for video...' contains a circular loading icon. To the right of this, a section for 'Lot 1' displays the address 'Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL' and a 'Guide Price: £50,000'. Next to the lot information is a photograph of a house. Below the lot information, a 'Current Bid' section shows a bid of '£110,000' with a smaller value '€123,970' underneath. A message states 'You are logged in as bidderA@xyz.co.uk.'. Below this, a 'Current bid is:' section lists three options: 'In the room', 'With an Internet bidder', and 'With you'. To the right of these options, an 'Asking price: £115,000' is shown with '€129,605' underneath. At the bottom right, there is a blue button labeled 'Place bid: £115,000'. At the very bottom, there are links for 'Order of sale' and 'Give us feedback'.

Client Services Welcome back, bidderA@xyz.co.uk Logout

essential information group

The current lot number, lot address and guide price.

Bond Wolfe

Waiting for video...

Lot 1

Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL

Guide Price: £50,000

Current Bid

£110,000

€123,970

You are logged in as bidderA@xyz.co.uk.

Current bid is:

- In the room
- With an Internet bidder
- With you

Asking price: £115,000

€129,605

Place bid: £115,000

Order of sale Give us feedback

A live video feed of the auction.

Here you will see the current bid.

Here you will see the current asking price.

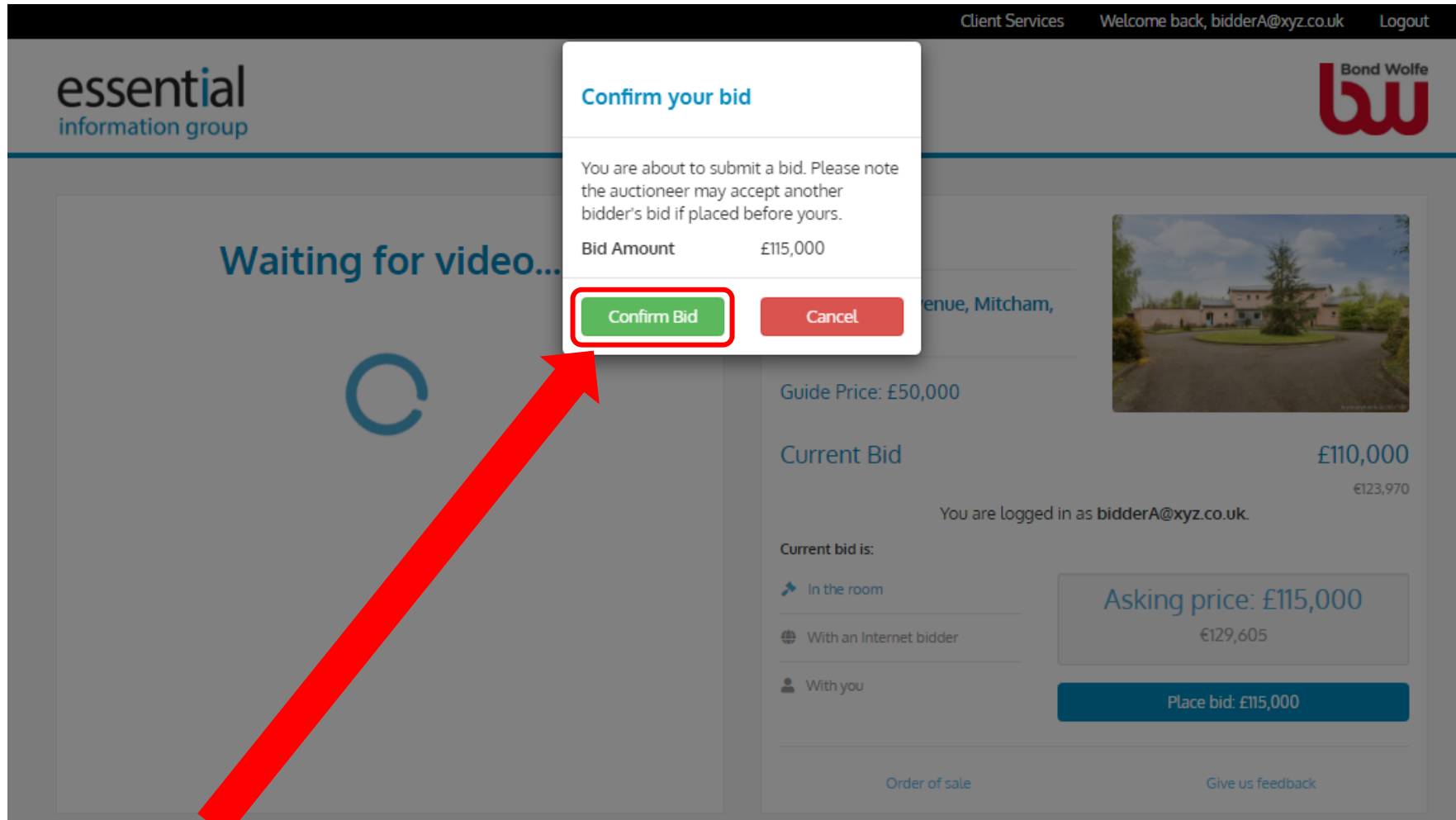
essential information group

An indication of where the current bid is (in the room / with another internet bidder / with you).

Press the 'Place Bid' button to place a bid at the current asking price.

# Online Bidding

When you press the 'Place Bid' button, you will be asked to confirm your bid:



The auctioneer will see that you are about to confirm your bid, and will be notified when you press the Confirm Bid button.





# Online Bidding


When your bid is placed:

- Once you confirm your bid, you will see that it has been submitted to the auctioneer.
- If your bid is unsuccessful (e.g. the auctioneer accepts a bid from another bidder), the button will prompt you to place a bid for the next asking price.

[Client Services](#) [Welcome back, bidderA@xyz.co.uk](#) [Logout](#)



Waiting for video...



**Lot 1**




Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL

Guide Price: £50,000

Current Bid £110,000  
€123,970

You are logged in as bidderA@xyz.co.uk.

Current bid is:

-  In the room
-  With an Internet bidder
-  With you

Asking price: £115,000  
€129,605

**Bid submitted. Pending...**

[Order of sale](#) [Give us feedback](#)

Your bid will show as 'Pending' on your screen until it has been accepted by the auctioneer.

If you are outbid, the 'Place bid' button will appear again to prompt you to bid at the new asking price.

# Online Bidding

If your bid is accepted:

- You will be notified that your bid was successful and that you are now the highest bidder.

The screenshot displays the Essential Information Group online bidding platform. At the top, a black navigation bar contains links for 'Client Services', 'Welcome back, bidderA@xyz.co.uk', and 'Logout'. The main header features the 'essential information group' logo on the left and the 'Bond Wolfe' logo on the right. The central content area is divided into two columns. The left column shows a 'Waiting for video...' message with a circular loading icon. The right column displays 'Lot 1' details: 'Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL', a 'Guide Price: £50,000', and a 'Current Bid' of '£115,000' (with '€129,605' shown below it). A message states 'You are logged in as bidderA@xyz.co.uk.'. Below this, three bidding methods are listed: 'In the room', 'With an Internet bidder', and 'With you'. The 'With you' option is highlighted with a red box and a red arrow. To the right of these options, a large grey box contains the text 'You are the highest bidder' and 'Bid successful', also highlighted with a red box and a red arrow. At the bottom of the right column, there are links for 'Order of sale' and 'Give us feedback'.

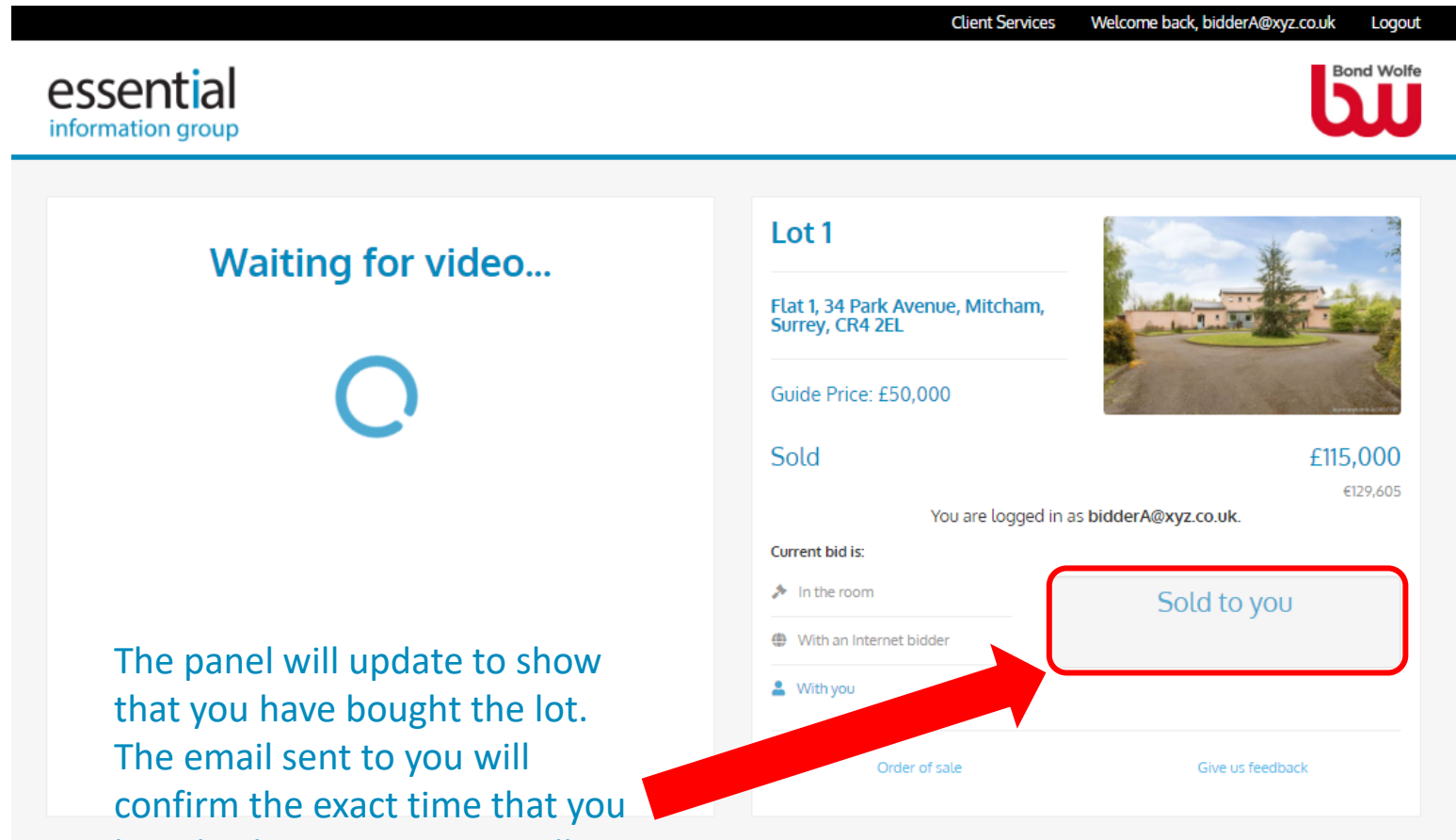
The 'With You' text will highlight blue to confirm that the current bid is yours

The button will read 'Bid Successful' if your bid is accepted, and 'You are the highest bidder' will appear above.

# Online Bidding

If you successfully win the lot:

- If your bid is accepted you are the highest bidder when the property sells, the button will be replaced by a message reading 'Sold to You'. You will also receive an email confirming your successful purchase.



The screenshot displays a web interface for an online bidding process. At the top, a black navigation bar contains links for 'Client Services', 'Welcome back, bidderA@xyz.co.uk', and 'Logout'. Below this, the 'essential information group' logo is on the left, and the 'Bond Wolfe' logo is on the right. The main content area is divided into two panels. The left panel, titled 'Waiting for video...', features a large blue circular loading icon. The right panel, titled 'Lot 1', provides details for 'Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL' with a guide price of £50,000. It shows the lot is 'Sold' for £115,000, with a current bid of €129,605. A red box highlights the 'Sold to you' button, which is pointed to by a large red arrow. Below the button, there are links for 'Order of sale' and 'Give us feedback'. A text box at the bottom left explains that the panel will update to show the purchase and that an email will be sent with details.

Client Services Welcome back, bidderA@xyz.co.uk Logout

essential information group

Bond Wolfe

Waiting for video...

Lot 1

Flat 1, 34 Park Avenue, Mitcham, Surrey, CR4 2EL

Guide Price: £50,000

Sold £115,000

€129,605

You are logged in as bidderA@xyz.co.uk.

Current bid is:

- In the room
- With an Internet bidder
- With you

Sold to you

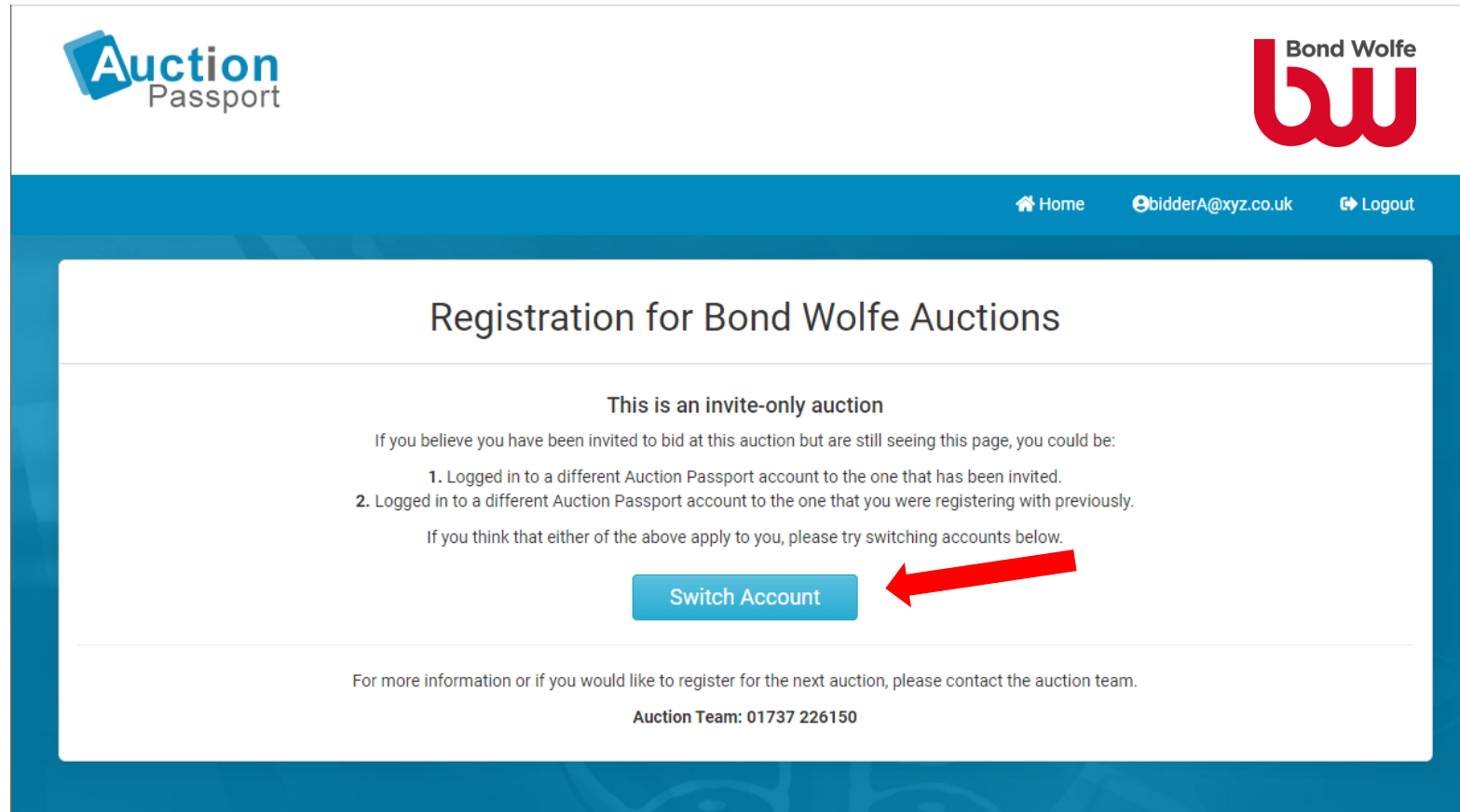
Order of sale Give us feedback

The panel will update to show that you have bought the lot. The email sent to you will confirm the exact time that you bought the property, as well as how much you bought it for.

# Online Bidding

## No Bidding Permissions for this account:

- If at any stage you see the message below, you have not been assigned permission to bid on this auction by the auction team.
- If you believe you have been invited but are still seeing this message, it could be because:
  - You are logged in to a different Auction Passport account to the one that has been invited.
  - You are logged in to a different Auction Passport account to the one that you were registering with previously.



The screenshot shows the Auction Passport website interface. At the top left is the 'Auction Passport' logo, and at the top right is the 'Bond Wolfe' logo. Below the logos is a navigation bar with links for 'Home', 'bidderA@xyz.co.uk', and 'Logout'. The main content area is titled 'Registration for Bond Wolfe Auctions'. It contains a message stating 'This is an invite-only auction' and lists two reasons why a user might see this message: 1. Logged in to a different Auction Passport account to the one that has been invited. 2. Logged in to a different Auction Passport account to the one that you were registering with previously. Below this list is a button labeled 'Switch Account', which is highlighted by a red arrow. At the bottom of the message box, it says 'For more information or if you would like to register for the next auction, please contact the auction team.' and provides the contact number 'Auction Team: 01737 226150'.

**Auction Passport**

**Bond Wolfe**

Home bidderA@xyz.co.uk Logout

### Registration for Bond Wolfe Auctions

**This is an invite-only auction**

If you believe you have been invited to bid at this auction but are still seeing this page, you could be:

1. Logged in to a different Auction Passport account to the one that has been invited.
2. Logged in to a different Auction Passport account to the one that you were registering with previously.

If you think that either of the above apply to you, please try switching accounts below.

[Switch Account](#)

For more information or if you would like to register for the next auction, please contact the auction team.

Auction Team: 01737 226150